



# Exchange/Return Form

**Items that CANNOT be exchanged/returned:**

- Any item that covers intimate areas, including: panties, thongs, g-strings, hosiery, bra sets and teddies. No exceptions. If you are unsure, please check the item listing to see if your item is eligible for return/exchange.
- Shapewear and swimwear.
- Any items part of a set that include presealed panties that have been opened.
- Prepackaged items that have been opened. (Including hosiery, bodystockings and prepackaged sets.)
- Any item that shows use or has been worn. This includes items that are soiled (with dirt, makeup, etc.), damaged, laundered, have the tags removed, or items that smell of smoke, perfume or other odors.

**Items being exchanged/returned MUST:**

- Be in new, unused condition with original tags attached and original packaging included.
- Be complete with all attached accessories or matching items if part of a set. If the set includes panties that were presealed, they must remain sealed.
- Be received by us within 30 days of the original ship date.
- Be accompanied by this form completed in its entirety.

Name: \_\_\_\_\_ Order #: \_\_\_\_\_  
 Address: \_\_\_\_\_ Email: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Product Number	Product Description	Size	Color	Reason for Returning	Refund or Exchange	Exchange Size/Color

Please make a copy of this form for your records. We strongly recommend returns be sent insured with delivery confirmation. Customer is responsible for return shipping charges. Please allow 5-7 business days for your request to be processed. If you have any questions, please feel free to contact us at sales@somethingunderneath.com.

I declare that all items being returned/exchanged are in new condition as stated above and that any prepackaged items have not been opened. I understand that any items not consistent with this return policy will be returned to me at my expense.

\_\_\_\_\_

Signature (required) Date (required)

----- convenient return label - cut at the dotted line -----

From : \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Something Underneath Inc.**  
**Attn: Returns and Exchanges Dept**  
**3528 Stellhorn Rd Ste A**  
**Fort Wayne IN 46815-8660**  
**United States**